



AGENDA

President and Board of Trustees

Village of Arlington Heights

Committee-of-the-Whole

Board Room

33 S. Arlington Heights Rd., Arlington Heights, IL 60005

June 11, 2018

7:30 PM

I. CALL TO ORDER

II. PLEDGE OF ALLEGIANCE

III. ROLL CALL OF MEMBERS

IV. NEW BUSINESS

- A. Review of the 12-month Period Ending 12/31/17 Comprehensive Annual Financial Report (CAFR) - Lauterbach & Amen, LLP
- B. Planning Discussion: Southern Third of Block 425
- C. Arlington Heights Business Survey
- D. Customer Relations Survey Results Presentation

V. OTHER BUSINESS

VI. ADJOURNMENT

Persons with disabilities requiring auxiliary aids or services, such as an American Sign Language interpreter or written materials in accessible formats, should contact David Robb, Disability Services Coordinator, at 33 S. Arlington Heights Road, Arlington Heights, Illinois 60005, (847)368-5793 (Voice), (847)368-5980 (Fax) or drobb@vah.com.



Item: Planning Discussion: Southern third of Bock 425

Department: Village Manager's Office

In March, the Village Board denied approval of a proposed apartment building on the southern third of Block 425. Various trustees voted against the concept for different reasons. Staff has been in discussion with the property ownership on what the will of the Board is in light of this denial. Staff would like to get some informal direction from the Village Board on what they would like to see get built on that parcel so that recruitment efforts can be targeted accordingly. Staff will be giving a brief presentation on the current zoning and Downtown Master Plan, but the majority of this discussion is anticipated to be Board driven.

ATTACHMENTS:

Description

Type

No Attachments Available



Item: Arlington Heights Business Survey

Department: Planning & Community Development

In the fall of 2017, a business survey was developed by Village Staff with input from the Arlington Economic Alliance. The survey was consistent with one of the Village Board strategic priorities, to obtain feedback from the business community. Staff disseminated the survey to businesses as a link via an online survey program. Also, two postcards were mailed to all commercial addresses in the community, making them aware of the survey and how to access it. In addition, the Village, Chamber of Commerce, and Meet Chicago Northwest also emailed the survey link to their local business e-contacts.

Village Staff has completed review of the results of the 2017 Arlington Heights Business Survey. In all, 143 different businesses responded to the 18-question survey, which ran online from late-October through early-December of 2017. A report of findings was completed and disseminated to the Mayor and Trustees in February 2018. In addition, Planning & Community Development Staff presented the findings to the Arlington Economic Alliance during their monthly commission meeting in February.

Survey takers were asked 18 questions, with an overarching goal of making two significant determinations:

- Are businesses in Arlington Heights satisfied with the community?
- Are businesses planning to leave the community for any reason?

The data accumulated provided several key findings:

- Of responding businesses, 79% are "satisfied" or "very satisfied" with Arlington Heights as a place to do business.
- A great majority of respondents (85%) are planning to remain in Arlington Heights.
- Most respondents do not need to modify their space needs, but significantly more need to increase their square footage than those that need to decrease it.
- Most respondents represent small businesses (less than 2,000 square feet with eight or fewer employees).
- Overall business health for most respondents has increased over the past three years.
- Location is the greatest asset to the highest percentage of respondents.

The findings of this survey will be presented to the Committee-of-the-Whole at their meeting scheduled for June 11, 2018.

ATTACHMENTS:

Description	Type
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No Attachments Available



Item: Customer Relations Survey Results Presentation

Department: Village Manager's Office

Staff hired Northern Illinois University's Center for Governmental Studies to conduct a Customer Relations survey last fall. A statistically valid sample of 511 households responded to the survey. Staff will be providing a brief overview of the Customer Relations survey results to the Village Board at the June 11 Committee-of-the-Whole meeting.

ATTACHMENTS:

Description

Type

No Attachments Available